



MICRO

MOO!



The **MicroMOO!** is a new, free, on-demand transportation service for everyone in the Town of Windsor. It schedules ride requests and delivers them in a van or small bus. It takes you wherever you want to go within the Town's boundaries Monday-Friday 6:00 am-6:00 pm.

All trips must begin and end within the Town of Windsor boundaries, and also along Route 5 from the northern town boundary to the Exit 9 Park & Ride.

Reservations are required, as the van will not stop for riders who hail it as it drives by. Reservations are easy to make and can be done three ways:

- **Online @ [cp-micromoo.qryde.net/cp/](http://cp-micromoo.qryde.net/cp/)**
- **Call 888-869-6287 or 802-460-7433 (option 6) 7:45am-5:00pm Mon-Fri**
- **Via the MicroMOO! app available for download at the Apple Store and Google Play Store.**

You will need to provide your name, date of birth, pickup location, destination, and desired pickup time. Our vehicle will pick you up at your location, or the nearest safe location as indicated, and will drop you off at your destination. Our van is fully accessible and can accommodate wheelchairs and other mobility devices.

All buses are equipped with lifts, kneelers, or ramps to assist riders who use wheelchairs or who have difficulty getting up and down the bus steps. Reserved spaces with securement straps are available for riders who use wheelchairs to provide a safe and secure ride. Priority seating is available for riders who have difficulty standing while the bus is moving.

Our goal is to pick you up within 30 minutes of your request. You'll receive an estimate of your pick-up and drop-off time while booking.

Multiple reservations for recurring trip requests may be made up to 21 days in advance of the first requested trip. All trips will be verified ahead of the trip.

Riders who require a closer pick-up and drop-off on MicroMoo! can request curbside pick-up when possible. Vehicles will stop on the street or driveway closest to your location.

Trained service animals are welcome. Riders under age 12 must be accompanied by an adult. All riders must abide by the SEVT Passenger Code of Conduct found at [www.moover.com/about/](http://www.moover.com/about/).

This is a two-year pilot project funded by the Federal Transit Administration and the Vermont Agency of Transportation and operated by Southeast Vermont Transit.

Operating times, dates, terms of service, etc. subject to change without notice.