



aka

MOO*VER!*

Southeastern Vermont's Public Transit Provider



Annual Report & Guide for Giving

SEPTEMBER 1, 2023

Who We Are

Southeast Vermont Transit, nicknamed The MOOVer, is a non-profit public transit provider. We serve 35 towns in Windham and southern Windsor Counties. The MOOVer operates fixed route, demand response, ADA, Medicaid, and microtransit services. We provide over 500,000 rides per year in buses, vans, and with volunteer drivers using their own car.

Our Mission

Southeast Vermont Transit is committed to advancing the quality of life and economic vitality in the communities we serve by delivering safe, reliable, efficient and courteous transit service to the broadest population base possible. SEVT should set the benchmark for efficiency and excellence among Vermont public transit organizations.

The MOOVer enters its 28th year of service serving more communities and types of needy riders than ever before. Demand for transportation is essential to riders' quality of life. More and more, they need rides not only to work, school, and shopping, but also to cancer care, dialysis, opioid treatment, meal sites, adult day care, and other basic needs.

We receive support from a variety of donors and sponsors, but we are in need of additional financial support to continue to provide these services. Thank you for considering our request!

Randy Schoonmaker
SEVT CEO



MOOVER!

We employ over 50 bus drivers and 28 volunteer drivers. This year they provided 501,318 rides, 101,924 of which were older, disabled, or Medicaid-eligible riders.



"I've been driving the bus for many, many years. I love what I'm doing and I love helping people in the community. I understand how important it is for me to make sure those people get a ride. People appreciate it. I'm not just the bus driver - there's more than that."

CELINE

Our riders traveled to medical appointments, opioid treatments, adult day care, shopping, and personal care.



"I get a lot of people on a daily basis that thank me over and over for this service."

DAWN



"Doctor's appointments, dialysis, chemotherapy, and other places they wouldn't be able to get to without a volunteer driver... that's what makes me feel beneficial to the community."

BENJAMIN

What Our Riders Say



"I've gotten close with all the drivers and I couldn't ask for better service."

CELINE



"It helps me a lot with transportation, and thanks to that I have a job."

JESUS



"I no longer feel housebound!"

STEPHANIE

"I probably wouldn't get to work if it wasn't for The Moover."

BRENDA
HINSDALE, NH

"I would likely not still be working if the MOOVer was not available to me. Thanks to the bus I can continue doing my best work."

ASHLEY

"The MOOVer was the best thing to happen in the Valley. It made my life easier to get around. I would be lost without it."

IDA

“I’ve been riding for 25 years.
They are always dependable and always getting better.”

STEVEN
BRATTLEBORO



“I have complete trust and faith that the buses will always get me there no matter what the weather or circumstance. I appreciate every driver and the professionalism they project to us riders. I feel as if they somehow are grateful to take me to work when it is actually the other way around every day.”

PENNY

“The MOOver is a huge money saver for our family. We look forward to seeing who’s driving because our drivers are also part of our bus family. We catch up on events with our kids, our hobbies, the weather, etc. It’s a wonderful community.”

KELLY



“Very reliable regardless of the weather. Awesome bus drivers always. They greet you with a smile.”

RUSHELLE

“Not only is it good for my wallet and good for the planet, it’s great to be able to relax and decompress in the morning and afternoon after a stressful work day. Thank you!”

DAWNE

“Thank you for your unwavering support and dedication. You are our unsung heroes getting to and from school daily, safely.”

KRISTINA

What We Do

SEVT PROVIDES THE FOLLOWING TRANSPORTATION SERVICES:

- **Fixed Route & Commuter**

Traditional point-to point scheduled service

- **Demand Response**

Individually-scheduled rides usually from home to medical appointments, opioid treatment, adult day care, congregate meals, shopping, and personal care.

This includes:

- Older or Disabled rides
- ADA – rides for persons with disabilities
- General public rides
- Medicaid
- Volunteer rides for all services above

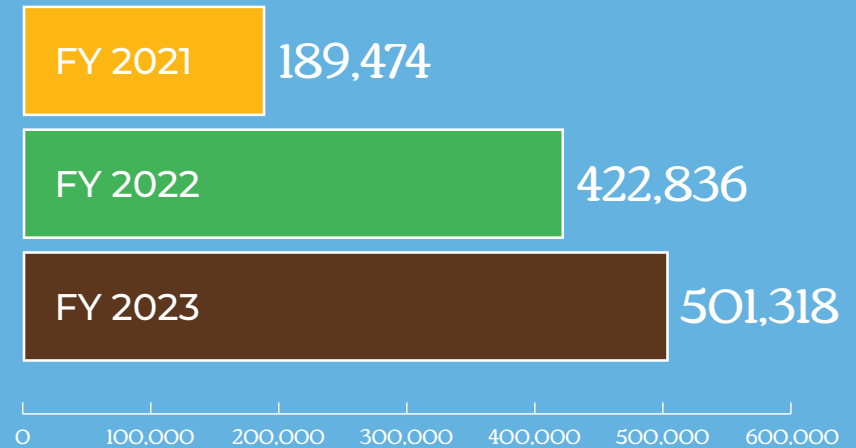
- **Winter routes**

Services at Okemo, Mount Snow, and Stratton Resorts

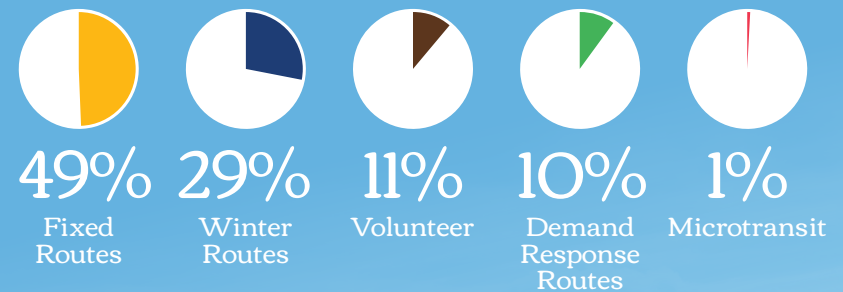
- **Microtransit**

Uber-type service with a van, currently available in Windsor

SEVT RIDERSHIP FY 21-23



RIDES BY TYPE



Rides are calculated by Fiscal Year (FY), running from July 1-June 30.



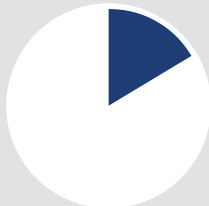
Our Funding

SEVT is funded by a variety of federal and state grants, plus required locally-derived donations to match the federal grants.

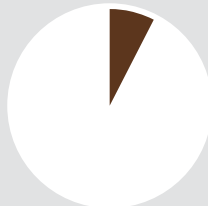
OPERATIONS FUNDING BY SOURCE



73%
FEDERAL
7,004,449



17%
LOCAL
1,662,289



10%
STATE
997,191



Donations

Donations are critical to us. We use them to:

- Match Federal funds for many of our routes. Each \$1 donation can draw down \$4 of Federal funding
- Subsidize services that are not financially self-sufficient, mostly for critical demand response riders
- Provide rides not covered by state and Federal funds
- Help fund capital projects where there is insufficient grant funding



Our Partners & Donors

Financial Partners

Federal Transit Administration
Mascoma Bank
KeyBank
The Walpole Foundation
United States Department of
Agriculture
Vermont Agency of Transportation
Vermont Public Transportation
Association
Veterans Administration

Human Service Partners

Bellows Falls Senior Center
Brattleboro Memorial Hospital
Dartmouth Hitchcock Medical Center
Gathering Place Adult Day Care
Grace Cottage Hospital
Health Care and Rehabilitation
Services of Vermont
Mt. Ascutney Hospital
Senior Solutions
Springfield Area Adult Day Care
Springfield Hospital
Townshend Valley Cares
Vermont Department of Justice

Gold
Transparency
2023

Candid.

SEVT has been awarded
the Candid Foundation
Directory Gold Star Seal of
Transparency.



Individual Donors

Stephen Areman
Uma Balakrishnan
Linda Borges
Melissa Carvajal
Pamela Contakos
Doris Dearborn
Jamie Giambrone
Linda Gifkins
Patricia Green
Sandra Lynn
Dolores O'Donnell
Nancy Paquin
Andrew Peterson
Caroline Picard
Deborah Rathnam
Christine Schuler
Laurie Scott
Michael Sullivan
William Walker

Municipal Partners

Athens
Baltimore
Brattleboro
Brookline
Chester
Dover
Dummerston
Grafton
Guilford
Hinsdale, NH
Jamaica
Ludlow
Marlboro
Newfane
Plymouth
Putney
Rockingham
Springfield
Townshend
Weathersfield
Westminster
Weston
West Windsor
Whitingham
Wilmington

Resort Partners

Bears Crossing Home Owners Association
Greenspring Home Owner Association
Kingswood Home Owners Association
Mount Snow Resort
Okemo Mountain Resort
Snow Mountain Village Home Owners Association
SnowTree Home Owners Association
Stratton Mountain Resort
Suntec Home Owners Association
The Mountaineer Inn
The Outlook Home Owners Association
Timber Creek Home Owners Association

Sponsors

Berkley & Veller Greenwood Country Realtors
Big Bears Lodge
Gray Ghost Inn
Kitzhof Inn
Mary Davis Realty
Mindlock Escape Room
Ski Home Realty
Snow Republic
Sonnax
The Collaborative for GPA
William Raveis Real Estate



www.moover.com

Facts & Figures



#Buses **64**

#Staff **80**

#Routes **41**

#Towns served **35**

Facilities **2 hubs, 6 satellite sites**

Date begun **November 24, 1996**

#Rides **518,381**

Hours of service **65,650**

Bus & van miles **1,342,756**

Volunteer miles **1,946,369**

#Volunteers **28**

FY23 Data

	FY21	FY22	FY23
Operating income	5,327,874	7,070,499	8,262,346*
Operating expenses	4,842,880	6,948,916	7,771,459
Debt service	116,951	115,825	329,447
Capital match	112,538	11,033	195,285
Surplus/Deficit	255,505	-5,175	-33,845

Total Assets on June 30th	13,186,950	12,086,952	12,626,934
---------------------------	------------	------------	------------

Capital Projects	FY21	FY22	FY23
Federal	756,682	86,453	1,304,468
State	141,039	7,232	98,812
Local Share	112,538	11,033	195,285
Total Capital Spending	1,010,259	104,718	1,598,565

SEVT's fiscal year is July 1-June 30.

For a copy of our audit please email randys@moover.com

**Includes a non-recurring \$287,000 Medicaid payment for previous years' underpayments*

Your Support

Donations are critical to sustaining the work that we do.

Your donation is an investment in improving the quality of life in southern Vermont.

Donations:

- allow us to match and access federal funds
- subsidize services that are not financially self-sufficient
- provide funding for key capital projects like vehicles, shelters, and facilities
- support new programs and additional services

SEVT is a not-for-profit charitable organization. Donations are tax deductible as allowed.

Please choose from the following options to donate:

- By check via mail: Southeast Vermont Transit, 45 Mill Street, Wilmington, VT 05363
- Online at www.moover.com/support-us/
- To make a gift of securities, real estate, or other assets, or to include SEVT in your will, call our Finance Manager Keith Johnson at 802-463-2471.

For more information contact:

Randy Schoonmaker, SEVT CEO,
at 802-681-8140 or randys@moover.com.

Thank you!



MOO^{VER}!

Bus Routes

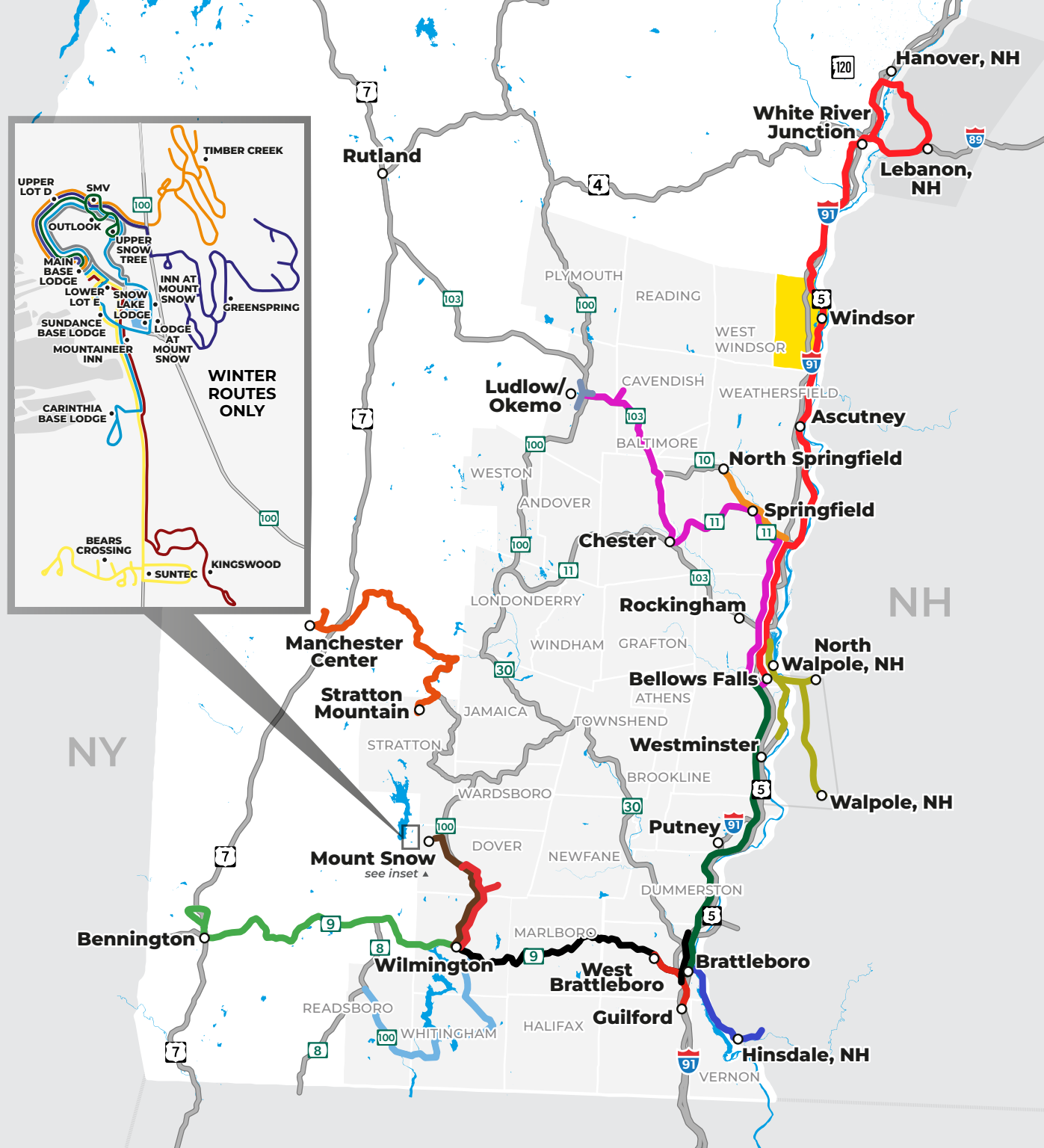
Wilmington Routes

Color/#	Name
1	Mount Snow Base Area*
1A	SMV, Upper SnowTree, The Outlook*
2	Timber Creek*
3	Greenspring*
4	Bears Crossing, Suntec*
6	Kingswood*
7	West Dover-Wilmington
8	West Dover-Old School Community Ctr. **
9	Wilmington-West Wilmington-Readsboro
10	Wilmington-Brattleboro
11	Upper Parking Lot D*
12	Lower Parking Lot E*
13	Wilmington-Bennington
14	Stratton Mountain*

* Winter Only ** School Days Only

Rockingham Routes

Color/#	Name
1	Springfield In-Town
2	Bellows Falls In-Town
53	Bellows Falls - Brattleboro
57	Bellows Falls - Ludlow
61	Okemo/Village Route
71-73	Upper Valley Routes
71-73	Brattleboro Red Line
71-73	Brattleboro White Line
71-73	Brattleboro Blue Line
71-73	Windsor MicroMOO Service



Printed on 10%
Post Consumer
Waste Paper